

External Relations/Client Involvement

DRAFT 7/24/12

Facilitator: Missy Craddock

Scope:

- Advocacy
- How to support and engage
- Opportunities for improvement
- Consumer issues/stigma
- Communicating with the field
- Change management

Subject Matter Experts (in addition to those self-selecting)

- Donna Conley
- Suzanne Dulaney, OACBHA
- Stacey Frohnafel-Hasson, ODADAS
- Betsy Johnson, NAMI Ohio
- Monica Juenger, OHT
- Kathryn Remer, ODMH
- Trudy Sharp, ODMH
- Judy Jackson Winston, Cuyahoga County ADAMH Board
- OEC
- Sharon Fitzpatrick, ODMH
- Jackie McCrary, ODADAS
- Provider involvement

Draft schedule of activity

- Week of July 30: Initial SME meeting, brainstorming, confirming the scope, begin inventory work
- Week of August 6: Initial meeting of larger self-selected group to introduce the concept, reaffirm work already done, outline a survey
- Week of August 13: Survey activity, Topic specific meetings
- Week of August 20: Topic specific activity
- Week of August 27: Draft work product to full group, confirm alignment with survey results
- Week of September 2: Final draft